

# UU2 PRIVACY POLICY

Welcome onboard to UU2's platform! UU2 Sendirian Berhad (Sendirian Berhad, or in its short form of Sdn Bhd denotes company registered under Companies Act 2016) and its affiliates (collectively or individually, "UU2", "us", "our", or "we"), users refers to a user who registers for an account with us for use of the Services, including both Merchant and Consumer (individually and collectively, "Users", "you" or "your").

This Privacy Policy contains important information on how and why we collect, store, use, and share your personal information. It also explains your rights in relation to your personal information and how to you can contact supervisory authorities or us in the event you have a complaint or grievances related to your privacy on using our platform.

Please read this Privacy Policy before using the UU2's E-Commerce Platform ('Platform') and related services, the Platform, and all publicly-available websites and subdomains provided by us on which a link to this Policy is displayed (collectively or individually referred to as the 'Application'). Where required by applicable law, UU2 will adopt an 'opt-in' policy to obtain your express written consent when collecting your Personal Information. You may be asked, for example, to click next, continue, proceed, sign a form or tick a box.

BY USING THE PLATFORM, YOU GIVE YOUR ACCEPTANCE AND CONSENT TO THE COLLECTION, TRANSFER, PROCESS, STORAGE, DISCLOSURE, AND USE OF YOUR INFORMATION AS DESCRIBED IN THIS PRIVACY POLICY. YOUR ACCEPTANCE OF THESE TERMS OF USE SHALL CONSTITUTE LEGALLY BINDING AGREEMENT BETWEEN UU2 AND YOU AS THE USER. IF YOU DO NOT AGREE WITH THIS, PLEASE DO NOT USE THE APPLICATION.

## 1. Scope of Privacy Policy

- 1.1 This Privacy Policy is part of the Terms of Service for the Platform and includes any separate privacy notices and/or notices posted on particular pages of the Platform that may provide more detail regarding the information we collect on those pages, why we need that information, and choices you may have about the ways we use that information.
- 1.2 It is important that you read this Privacy Policy together with any other applicable notices we may provide on specific occasions when we are collecting, using, disclosing and/or processing personal data about you, so that you are fully aware of how and why we are using your personal data.
- 1.3 We may update this Privacy Policy from time to time. Any changes we make to this Privacy Policy in the future will be reflected on this page and material changes will be notified to you. Where permissible under local laws, your continued use of the Services, access to the Platform or use of the Services, including placing Orders (as defined in the Terms of Use) on the Platform, or express consent thereto, shall constitute your acknowledgment and acceptance of the changes we make to this Privacy Policy. You agree that it is your responsibility to check back frequently to see any updates or changes to this Privacy Policy.
- 1.4 No matter where your information is collected, used, transferred or stored, if it was collected through the Platform, it will be subject to the terms of this Privacy Policy.

- 1.5 The Platform may contain links that will lead you to third party websites or platforms which are not endorsed by, controlled, operated or in any way UU2 is responsible for. These third party websites and/or platforms do not operate under this Privacy Policy and we do not accept any responsibility or liability arising from those websites, including the governance of your data. We highly recommend for you to read and understand these third party websites' privacy policy before you provide your personal data to those websites.

## 2. Information We Collect

- 2.1 We may collect and use the following personal information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular platform user:

### 2.1.1 Information you provide us directly:

- Identity data, such as your name, nationality, gender, date of birth, biometric data, image;
  - Contact data, such as billing address, delivery address, email address, and phone number(s);
  - Account data, such as bank and credit/debit card details, e-wallets, payment details, financial information and employment information;
  - Transaction data, such as type of payment solutions, details about payments to and from you, and other details of goods, products and or services you have purchased from or through us;
  - Profile data, such as your username and password, purchases or orders made by you, your interests, preferences, feedback and - survey responses;
  - Location data, such as GPS coordinates or similar geographical information of your computer or mobile device;
  - Usage data, such as information on how you use the Platform and/or the Services; and/or
  - Marketing and communications data, such as your preferences in receiving marketing from us and our third parties and your communication preferences
- (a) User Content (e.g., comments, and other materials) that you post to the Platform
- (b) Information you provided to other users through the Platform.
- (c) Communications between you and UU2. (For example, we may send you Platform-related emails. Note that you may not opt out of Platform-related e-mails.)

### 2.1.2 Information We Collect from Your Use of the Platform

#### (a) Analytics Information

We use third-party analytics tools to help us measure traffic and usage trends for The Platform. These tools collect information sent by your device to our Platform including the content that you view or click, and other information that assists us in improving the Platform. We collect and use these analytics information as statistical data so that each data point cannot be reasonably be used to identify any individual user.

#### (b) Log In Information

When you use the Platform, we may automatically collect and store certain information in server logs. This may include

- (i) Information on how you interact with the Platform;
- (ii) IP address; and/or
- (iii) device event information such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and referral URL.

**(c) Device and Usage Information**

We may collect devices usage information such as, but not limited to:

- (i) IDFA for iOS devices or Android ID for Android devices;
- (ii) Mobile ad identifiers Such as iOS Identifier for Advertising (IDFA) and Android Advertising ID (AAID);
- (iii) Other information about a user's device, such as: device type (e.g., tablet, smartphone), operating system, IP address, network provider, mobile carrier, mobile browser type (e.g., Firefox, Chrome, Safari), other apps and SDKs installed on the device, timestamp, time zone, information about the speed, bearing, orientation, and altitude of a device, or other device-identifying information; and/or
- (iv) Data about User activities (e.g., the pages you view, the time and duration of your activities in the App) We may collect this information when the Application runs in the background on your device.

**(d) Local Storage**

We may access metadata and other information associated with other files stored on your device(s). This may include, for example, but not limited to, photographs, videos and contact lists.

**(e) Third-Party Social Media Site**

You can log in to the Application through certain third-party social media sites. Any information that such social media site provides to us will be governed by this Privacy Policy.

- (f) The types of personal data collected depend on the purpose(s) of collection. We may process your personal data by way of collecting, recording, altering, holding, storing, transferring, erasing, correcting, retrieving, destructing, aligning, combining, disclosing and/or deleting it.
- (g) Your personal data may be collected from you during your course of dealing with us in any way or manner including pursuant to any transactions and/or communications made from/with us. We may also collect your personal data from a variety of sources, including without limitation in the following situations:
  - (i) When you register an account with us;
  - (ii) When you submit any forms to us, including (but not limited to) application or registration form, whether online or by way of a physical form;

- (iii) When you enter into any transaction or provide other documentation or information in respect of your arrangement with us;
  - (iv) When you use any of the features or functions available on the Platform and/or Services;
  - (v) When you use our or our Merchant's products, services, publications or marketing collaterals;
  - (vi) When you participate in a meeting, event, activity contest, promotional activity, loyalty programme or survey;
  - (vii) When you follow, like or are a fan of UU2 's social media pages; and/or other publicly available sources and directories.
- (h) In addition, we may also receive, store and process your personal data which are provided or made available by any third parties whom you have authorised, credit reference/reporting bodies, regulatory and law enforcement authorities, for reasons including delivery of our Service, performance of conditions of agreements and/or to comply with our legal and regulatory obligations.
- (i) You must only submit personal data which is accurate and not misleading, and you must keep it up to date and inform us of changes. We shall have the right to request for documentation to verify the personal data provided by you as part of our verification processes.
- (j) If you provide personal data of any third party to us, you represent and warrant that you have duly obtained the necessary consent from that third party to share and transfer his/her personal data to us, and for us to collect, use and disclose that data in accordance with this Privacy Policy.

### **2.1.3 Information We Collect from Merchant Use of the Platform**

- (a) We may collect data from Merchant to get an overview of Merchant's performance based on key metrics, which may change from time to time, consumer statistics, as well as each Merchant's best-selling products and categories.
- (b) We also may analyse the traffic nature and performance of each Merchant's shop and product detail pages accessed on both App and PC through page views and visitors.

## **3. How We Use Your Information**

In addition to some of the specific uses of information we describe in this Privacy Policy, we may use information that we receive and the choices you make in your settings:

- To register and administer your user Account with us;
- To process your orders submitted through the platform, including billing of orders;
- To verify and carry out financial transactions in relation to payments you make online/offline;
- To process payment from you, including authorising and processing online banking, credit/debit card transactions and sending - receipts to you;

- To deal with or facilitate customer service, carry out your instructions, deal with or respond to any enquiries, requests or - complaints given by (or purported to be given by) you or on your behalf;
- To contact you or communicate with you for the purposes of administering and/or managing your relationship with us or your use of our Services, such as but not limited to communicating administrative information to you relating to our Services. You acknowledge and agree that such communication by us could be by way of the mailing of correspondence, email, notices, - push-notifications or via the communication channel on the Platform to you, which could involve disclosure of certain - personal data about you to bring about delivery of the same;
- To deliver the physical products you have purchased through the Platform. We may pass your personal information on to a third party (e.g. our logistics partner) or relevant regulatory authority (e.g. customs) in order to make delivery of the product to you;
- To personalise and improve your user experience with the Platform and/or Service;
- To facilitate your participation in, and our administration of, any of our activities including contests, promotions, - campaigns, polls or surveys;
- To conduct market research or surveys, internal marketing analysis, customer profiling activities, analysis of customer - patterns and choices, usage and activity trends analysis in relation to the Platform and/or Service and our users' - demographics (on an anonymised basis);
- To protect and/or enforce our legal rights and interests, including defending any claim;
- To comply with or as required by any request or direction of any governmental/law enforcement authorities; or responding to requests for information from public agencies, ministries, statutory bodies or other similar authorities;
- To detect, investigate and prevent any suspicious transaction, fraud, prohibited or illegal activities, omission, misconduct - or misuse of the Platform and/or Service, whether relating to your use of our Platform and/or Services or any other matter - arising from your relationship with us, and whether or not there is any suspicion of the aforementioned;
- To transfer or assign our rights, interests and obligations under any agreements entered into with us;
- For internal administrative and updating purposes, such as auditing, data analysis, record keeping, contact lists, risk - management, security, etc; and/or
- For our storage, hosting back-up (whether for disaster recovery or otherwise) of your personal data, whether within or outside your country,
- To conduct automated-decision making processes in accordance with any of these purposes;
- To provide the functionality of the Platform;
- To help us develop, deliver, test and improve the Platform;
- To monitor metrics such as total number of visitors, traffic, and demographic patterns;
- To diagnose or fix technology problems;
- To allow us to keep you posted on UU2's latest product announcements, application updates, and upcoming events;

- To provide customer support and respond to your inquiries and requests
- To find and prevent fraud;
- To resolve disputes, to protect the rights, property, or safety of UU2, our platform visitors, consumer, or the public, and to enforce any legal terms that govern your use of the Platform or our other services and products;
- To comply with our legal and regulatory obligations for the performance of any contract with you or to take steps at your request before entering into a contract where you have given consent.

## 4. Information Sharing and Disclosure to Third Parties

### 4.1 Marketing and Promotional Purposes

- To send you information, alerts, push-notifications, newsletters, updates, promotional materials, special privileges announcements on products, services, upcoming livestreaming contents, group buying opportunities, contests, events, activities, promotions, campaigns, polls or surveys offered/organised by us and/or our selected third parties (business/marketing partners, sponsors, advertisers) which may be of interest to you;
- To send you seasonal/festive greetings or messages;
- To notify and invite you to events or activities organised by us and/or our selected third parties (business/marketing partners, sponsors, advertisers) which may be of interest to you;
- To process your registration to participate in or attend an event or activity and to communicate with you regarding your attendance at the event or activity; and/or
- To share your personal data within our organisation and our selected third parties (business/marketing partners, sponsors, advertisers) who may communicate with you to market their products, services, events or promotions from time to time by SMS, phone call, email, fax, mail, social media and/or any other appropriate communication channels.
- You have the right at any time to request us to stop sending you any marketing and promotional materials or contacting you for Marketing and Promotional Purposes. You may also click on the “Unsubscribe” link embedded in the relevant marketing and promotional email in order not to receive any marketing and promotional email to your registered email in the future. If you unsubscribe, we may still send you non-marketing and promotional communications, such as those about your Account, requests for further action in maintenance of your Account, about the Platform and/or Service, reminders of unutilized Cashback or our other ongoing business relations.
- You have the right at any time to stop push-notifications from us by changing the settings on your own devices.
- If you are a User, your user profile information such as your username will be used to identify you when you use the Platform and/or Service. Your username may be displayed to other users when you submit your rating and/or review. We will not directly disclose or share your user email address and other information without your consent.
- We may also use, process and share non-personally identifiable, aggregated, statistical and/or anonymous data with third parties for data analytics and to analyse and develop our marketing strategy and further improve and enhance the Platform and/or Service.

- You agree and consent to us using and processing your personal data for the Purposes as identified in this Privacy Policy.
- We will seek your separate consent for any other purposes which do not fall within the categories stated above.

#### **4.2 Third-Party Service Providers**

We may share your personal data with our third-party service providers or affiliates (e.g. payment service providers) in order for them to offer services to you other than those related to your use of the Platform or our Services. Your access, acceptance and use of such third party service provider's or our affiliate's services shall be subject to terms and conditions as may be agreed between you and the third-party service provider or our affiliate. Upon your acceptance of the third party service provider's or our affiliate's service offering, the collection, use, disclosure, storage, transfer and processing of your data (including your personal data and any data disclosed by us to such third party service provider or affiliate) shall be subject to the applicable privacy policy of the third party service provider or our affiliate, which shall be the data controller of such data. You agree that any queries or complaints relating to your acceptance or use of the third-party service provider's or our affiliate's services shall be directed to the party named in the applicable privacy policy.

#### **4.3 Business Transfers and Affiliates**

We may share your information with companies or organisations connected or affiliated with UU2. We may also transfer your information to an affiliate, a subsidiary or a third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of UU2's business, assets or stock, including, without limitation, in connection with any bankruptcy or similar proceeding.

#### **4.4 Legal Disclosures**

Notwithstanding anything to the contrary in this Privacy Policy, we may preserve or disclose your information if we believe that it is reasonably necessary to comply with a law, regulation, legal process, or governmental request; to protect the safety of any person; to address fraud, security or technical issues; or to protect our or our users' rights or property. However, nothing in this Privacy Policy is intended to limit any legal defences or objections that you may have to a third party's, including a government's, request to disclose your information.

## **5. Disclosure Of Your Personal Data**

We will not sell, rent, transfer or disclose any of your personal data to any third party without your consent. However, we may disclose some of your personal data to the following third parties, for one or more of the above Purposes:

- Our subsidiaries, related and/or associated companies;
- Our Merchants for each item that you may reserve, purchase or subscribe on the Platform and your comments or feedback of such merchant, as if you reserved, purchased, subscribed and gave comments or feedback directly with the Merchant; our selected third parties (business/marketing partners, sponsors, advertisers) who (singly or jointly with us) offer new products or services, promotions or organise contests, events, activities or campaigns;
- Any person under a duty of confidentiality to which has undertaken to keep your personal data confidential which we have engaged to discharge our obligations to you;

- Any party in relation to legal proceedings or prospective legal proceedings;
- Auditors, consultants, lawyers, accountants or other financial or professional advisers appointed in connection with our business on a strictly confidential basis, appointed by us to provide services to us; any party nominated or appointed by us either solely or jointly with other service providers, who provide services or conduct data processing on our behalf, or for data centralization and/or logistics purposes;
- Data centres and/or servers located within or outside your country for data storage purposes;
- Storage facility and records management service providers;
- Government agencies, law enforcement agencies, courts, tribunals, regulatory/professional bodies, industry regulators, ministries, and/or statutory agencies or bodies, offices or municipality in any country, if required or authorised to do so, to satisfy any applicable law, regulation, order or judgment of a court or tribunal or queries from the relevant authorities;
- Credit reference/reporting agencies for the purpose of credit checking on you;
- Our business/marketing partners, third party product and/or service providers, suppliers, vendors, distributors, contractors or agents, on a need to know basis, that provide related products and/or services in connection with our business on our behalf or to assist us with the provision of the platform and/or Service to you;
- Insurance companies for the purpose of applying and obtaining insurance policy(ies), if necessary;
- Financial institutions for the purpose of applying and obtaining credit facility(ies), if necessary;
- Banks and financial institutions, merchants and credit/debit card companies in connection with your commercial transactions with us;
- The general public when you become a winner in a contest, participate in our events or activities, submit your rating and/or review or other features of the Platform and/or Service that are viewable by the general public without compensation for advertising and publicity purposes;
- Any third party (and its advisers/representatives) in connection with any proposed or actual reorganization, merger, sale, consolidation, acquisition, joint venture, assignment, transfer, funding exercise or asset/share sale relating to all or any portion of our business or in the unlikely event of insolvency, bankruptcy or receivership; and/or
- Any other person reasonably requiring the same in order for us to operate and maintain our business or carry out the activities set out in the Purposes or as instructed/authorised by you.

## 6. Accuracy Of Your Personal Data

We take it that all personal data provided by you is accurate and complete and up to date, and that none of it is misleading or fake. You will promptly update us in the event of any change to your personal data. Please note that we are not liable for any external legal repercussions of your failure to maintain accurate, complete and up-to-date personal data (including having an invalid or expired payment method) may result in your inability to access and use some part of or the entire Platform and/or Service.

## 7. Retention Of Your Personal Data

Any of your personal data provided to us is retained for as long as the purposes for which the personal data was collected continues; your personal data is then destroyed or anonymised from our records and back-up systems in accordance with our retention policy in the event your personal data is no longer required for the said purposes unless its further retention is required to satisfy a longer retention period to meet our operational, legal, regulatory, tax or accounting requirements.

## 8. Your Choices About Your Information

### 8.1 Account Information

You may update any information you have provided to us by going into the User Account settings screen within the Platform. Should you no longer want to use our Platform, do note that we may still retain your information for a period as required by law and for business purposes.

### 8.2 Promotional Communications

You may opt out of receiving promotional communications from us by following the instructions in those messages. If you opt out, please note that we may still send you Application-related communications, such as those about your account or our ongoing business relations.

### 8.3 Opting Out of Interest-Based Advertising Services

8.3.1 You may opt-out from any interest-based advertising by turning on “Limit Ad Tracking” in your device settings.

8.3.2 To limit Ad Track on an Apple device, see instructions at: <https://support.apple.com/en-us/HT202074>.

8.3.3 To limit Ad Tracking on an Android device, please refer to the guidance/instructions at: <https://support.google.com/ads/answer/2662922>.

8.3.4 When you have opted out using this setting on a device, advertisers will not use in-app information collected from that device to infer your interests or serve ads to that device that are targeted based on your inferred interests.

8.3.5 Please note, however, that opting-out will not block general advertisements that are sent at random, and not tied to the perceived interest of the User of a particular device. Users may learn more about personalized and behavioural advertising and how to opt out of this type of advertising from the Digital Advertising Alliance at [www.aboutads.info](http://www.aboutads.info) and Networking Advertising Initiative at [www.networkadvertising.org/choices/](http://www.networkadvertising.org/choices/).

### 8.4 Push Notifications

We may send push notifications to your mobile device. You can deactivate these messages at any time by changing the notification settings within the Application or your device settings.

## 9. How Long We Keep Your Information

We will retain your information for the period necessary to fulfil the purposes for which your information has been collected as outlined in this Privacy Policy unless a longer retention period is required by law.

## 10. Personal Data From Children And Other Individuals

We do not knowingly collect or solicit any information from anyone under the age of 16 or knowingly allow such persons to register for the Platform. The Platform and its content are not directed at children under the age of 16. In the event that we learn that we have collected personal information from a child under age 16 without parental consent, we will delete that information as quickly as possible. If you believe that we might have any information from or about a child under 16, please contact us at support@uu2.co.

- To the extent that you have provided (or will provide) personal data about your family members, spouse, other dependents (if you are an individual), directors, shareholders, employees, representatives, agents (if you are a corporate, an entity or an organisation) and/or other individuals, you confirm that you have explained to them that their personal data will be provided to, and processed by, us and you represent and warrant that you have obtained their consent to the processing (including disclosure and transfer) of their personal data in accordance with this Privacy Policy.
- In respect of children (i.e. individuals under the age of 18 or the legal age for giving consent pursuant to the applicable laws in your country) or individuals not legally competent to give consent, you confirm that you are the parent or legal guardian or person who has parental responsibility over them or the person appointed by court to manage their affairs or that they have appointed you to act for them, to consent on their behalf to the processing (including disclosure and transfer) of their personal data in accordance with this Privacy Policy.

## 11. Transferring Your Data

Your information collected through the Platform may be stored and processed in Malaysia or any other country in which UU2, its affiliates or service providers maintain facilities. As such, our service providers and we may transfer your personal data to, or access it in, jurisdictions (including Malaysia) that may not provide equivalent levels of data protection as your home jurisdiction. We will take steps to ensure that your personal data receives an adequate level of protection in the jurisdictions in which we process it, including through appropriate written data processing terms and/or data transfer agreements. By registering for and using the Platform, you consent to the transfer of information to Malaysia or to any other country in which UU2, its affiliates or service providers maintain facilities and the use and disclosure of information about you as described in this Privacy Policy.

## 12. Security

As a digital platform, we use commercially reasonable safeguards to help keep the information collected through the Platform secure and we strive to protect the security of your information and are constantly reviewing and enhancing our information security measures. You should be aware, however, that no method of transmission over the Internet or method of electronic storage is

completely secure. You are responsible for maintaining the secrecy of your unique password and account information at all times. Your privacy settings may also be affected by changes the social media services you connect to UU2 make to their services. We are not responsible for the functionality, privacy, or security measures of any other organization.

## 13. Collection Of Internet Browsing Data

- 13.1 We or our authorised service providers may use cookies, web beacons, and other similar technologies in connection with your use of the Services or access of the Platform. (Cookie is an alphanumeric identifier that we transfer to your computer's or mobile device's hard drive so that we can recognise your web browser or mobile device, track your visits to the Platform or remember your username and/or password each time log-in) to monitor your use of the Platform. All such demographic data collected through cookies are not personal data and we may use this data in aggregated, statistical and/or anonymised form. You may disable cookies by changing the settings on your web browser or mobile device, although this may mean that certain features on the Platform will not function properly if you set your web browser or mobile device to not accept any cookies.
- 13.2 In addition to using cookies and related technologies as described above, we may also permit certain third-party companies to help us tailor advertising that we think may be of interest to users and use other data about user activities on our Platform and/or Service (e.g., to allow them to tailor ads on third party services). These companies may deliver ads that might also place cookies and otherwise track user behaviour.
- 13.3 Please note that when you first install our mobile application on your mobile device, we will set up an account associated with that mobile device ("Account"). We will collect and use your personal data, in accordance with this Privacy Policy, whenever you activate our mobile application on that mobile device. This use includes linking your personal data with your Account. Most mobile platforms (iOS, Android, etc) have different permission systems for obtaining your consent. The iOS platform will alert you the first time our mobile application wants permission to access certain types of data and will let you consent (or not consent) to that request. Android devices will notify you of the permissions that our mobile application seeks before you first use the mobile application, and your use constitutes your consent.
- 13.4 The Platform may integrate with social sharing features and other related tools which allow you to share information with others, depending on the settings you establish with the social sharing network. The social sharing network's use of your personal data made available by UU2 is governed by that social sharing network's privacy policy, not by this Privacy Policy. By connecting your social sharing network account through the Platform, you agree that we may collect your personal data from your social sharing network account only in accordance with your privacy settings you have set up under your social sharing network account and for the Purposes provided under this Privacy Policy.
- 13.5 We may automatically receive, record and store location services information from your computer or mobile device when you interact with us. You hereby consent to our use of anonymised location services information collected from you. Where the location services information is personally identifiable, we will give you the options to manage your disclosure of this information. Depending on the functionalities available on your computer or mobile device, you may benefit from advanced options to manage the location services information. A computer or mobile device may report its GPS location at the time you interact with us if the location services settings are enabled. Such information is not identified as personal data, except where we are required to do otherwise under applicable law.
- 13.6 Our collection of your computer or mobile device location information is solely at your discretion. You can enable or disable location services when you use the Platform at any time, through your

computer or mobile device settings. Should you use the Platform with location services enabled, you consent to our collection and dissemination of your computer or mobile device location information through the Platform, as specified in this Privacy Policy. Under no circumstances shall we be liable for claims or for any damages therefrom, arising out of your informed decision to allow other users to see your computer or mobile device location information, as specified in this Privacy Policy.

- 13.7 You further acknowledge that if you post any product or services' rating and/or review on the Platform, your rating and/or review, including any form of text, image or video will become public information, which will be retained by us even after your account has been terminated. Your contact details such as email address, mailing/ billing/delivery address and phone number and payment information will not be made visible to others through any rating and/or review that you post.

## 14. How Can You Withdraw Consent, Request Access to Or Update Information You Have Provided to Us?

### 14.1 Withdrawing Consent

You may withdraw your consent for the collection, use and/or disclosure and/or request deletion of your personal data in our possession or under our control any time by sending an email to our **Support Team** at [support@uu2.co](mailto:support@uu2.co) and we will process such requests in accordance with this Privacy Policy and our obligations under the Privacy Laws and other applicable laws. However, please note that your withdrawal of consent may cause us to be unable to continue providing our Services to you and we may need to terminate your existing relationship and/or the contract you have with us by terminating your account.

#### 14.1.1 Requesting Access to or Correction of Personal Data

- 14.1.2 If you have an account with us, you can access and/or update your personal data in our possession or control through the Account Settings page on the Platform. If you do not have an account with us, you may request to access and/or correct your personal data currently in our possession or control by submitting a written request to us at [support@uu2.co](mailto:support@uu2.co). We will need enough information from you in order to ascertain your identity as well as the nature of your request so as to be able to deal with your request. Hence, please submit your written request by sending an email to our **Support Team** at [support@uu2.co](mailto:support@uu2.co).

- 14.1.3 We may charge you a reasonable fee for the handling and processing of your requests to access your personal data. If we so choose to charge, we will provide you with a written estimate of the fee we will be charging. Please note that we are not required to respond to or deal with your access request unless you have agreed to pay the fee.

- 14.1.4 We reserve the right to refuse to correct your personal data in accordance with the provisions as set out in Privacy Laws, where they require and/or entitle an organisation to refuse to correct personal data in stated circumstances.

## 15. External Links/ Sites

The Application may contain links to third party sites or online services. We are not responsible for the practices of such third parties, whose information practices are subject to their own policies and

procedures, not to this Privacy Policy. We suggest you to read and understand those websites' privacy policy before you provide your personal data to those websites.

## 16. Do Not Track

Do Not Track (DNT) is an optional browser setting that allows you to express your preferences regarding tracking by advertisers and other third-parties. We do not currently respond to DNT signals.

## 17. Changes to Our Privacy Policy

UU2 may modify or update this Privacy Policy from time to time, so please review it periodically. We may provide you additional forms of notice of modifications or updates as appropriate under the circumstances. Your continued use of UU2 or the Application after any modification to this Privacy Policy will constitute your acceptance of such modification.

## 18. How to Contact Us

If you have questions or concerns about UU2's Privacy Policy or to submit a request for information , please contact us at [support@uu2.co](mailto:support@uu2.co).